



DEDICATED MANAGED SERVER PROGRAM

At **Dynamic**, we understand the broad spectrum of issues that come with purchasing and managing your own hardware and connectivity. They can become costly and labor intensive with a constant educational process of updates, revisions and service packs. Not to mention expensive and sometimes disastrous hardware failures!

To address these issues and provide the utmost performance, reliability, control, service monitoring, and data security, a dedicated server hosted and provided by Dynamic is your answer. It allows you the exclusive use and convenience of your own server, on which a variety of IT/ Internet services and applications can be delivered to you and your customers without having to worry about the technical details.

Rather than purchasing a server and the expertise to set it up, Dynamic buys and manages the hardware at our customer-focused hosting center. Our dedicated hosting server program is designed to give our customers peace of mind – letting you focus on your business challenges while we take care of the technical logistics. Clients choose a dedicated hosted server program for a number of reasons, including:

Cost • Reliability • Expertise • Timing • Support

- Security – Access to the root level of the server is restricted to authorized Dynamic personnel
- Infiltration – No foreign or buggy applications belonging to other customer's ever affect your server
- Performance – Dedicated CPU resources permit high end web reliability, database and e-commerce processing with no lag time
- Requirements – Some applications are mission critical or involve VPN access, making deployment of a dedicated server a necessity
- Support – Dynamic manages the entire server operation with daily machine monitoring and backup
- No Excess Charges - Repair and maintenance of your hardware is free
- Infrastructure – Secure, redundant, fail-safe network structure with burstable bandwidth
- Scalability – Dynamic can grow your hardware or expand bandwidth quickly, adapting to your immediate business needs
- Experienced Experts – Dynamic technicians are knowledgeable and certified from the basic to the very complex when it comes to IT system support and solutions
- Expenses – Company owned hardware, personnel and IT infrastructure facilities can be cost prohibitive



The Facility

Dedicated Dynamic Servers are housed in our secure co-location hosting facility with fault tolerant redundancy in a temperature controlled environment that offers controlled access.

Dynamic provides platform solutions allowing customers to choose the hardware, software and level of support that best meets their requirements. Standard features of our dedicated server program provide for:

- Continual Monitoring 24/7/365
- Automatic server re-starts
- Same day repair and replacement – at no charge
- Same day response time
- Software/hardware updates
- Security patches
- Daily backups rotated off site twice a week

The Hardware

Dynamic provides the equipment and the people to manage and optimize your system performance in order to deliver the greatest possible return to our clients in their IT investments. You never have to worry about growth or expansion. Our hardware is built on an Intel “Server” chassis that is rigorously tested and configured locally for prompt delivery and replacement.

The **Value Server** is a good choice for customers using a small number of applications, sustaining a few web sites with moderate traffic and e-mail volume. This server is ideal for off-site data storage or other types of redundancy needs.

The **Business Server** is robust in speed, redundancy and hard disk size. It supports multiple applications, complex programs/databases and high levels of traffic on hundreds of domains.

The **Enterprise and Platinum Servers** offer high-end users maximum power, speed, traffic, and efficiency for mission critical usage. It is the ideal solution for custom applications with the highest level of security and redundancy, utilizing a premium grade of hardware. Customizable configuration of CPU speed or partitioning of the hard drive is optional with room to grow.



Value Server

- Intel Pentium IV 3.0 GHz
- 1 GB RAM
- 1 HD 80 GB
- Unix/Linux O/S*
- Bandwidth 128 kbps/40 GB
- Single Power Supply
- IP Addresses – up to 3
- 2 GB of O/S Backup

\$249.00 per month

+ \$200 setup

Business Server

- 1 x Xeon 2.8 GHz
- 1GB RAM
- 2 HD 80 GB SATA RAID1
- Unix/Linux O/S*
- Bandwidth 256kbps/80 GB
- Single Power Supply
- IP Addresses – up to 3
- 2 GB of O/S Backup

\$399.00 per month

+ \$300 setup

Enterprise Server

- 1x Xeon 3.2 GHz
- 1 GB RAM
- 2 HD X 36GB SCSI RAID 1
- Unix/Linux O/S*
- Bandwidth 384 kbps/125 GB
- Dual Power Supply
- IP Addresses – up to 5
- 3 GB of O/S Backup

\$449.00 per month

+ \$399 setup

Platinum Server

- 1 x Xeon 3.2 GHz
- 2 GB RAM
- 4 HD X 36 GB SCSI RAID 5
- Unix/Linux O/S*
- Bandwidth 512kbps/150 GB
- Dual Power Supply
- IP Addresses – up to 13
- 3 GB of O/S Backup

\$749.00 per month

+ \$599 setup

* Other operating systems quoted separately

All servers are monitored 24/7/365 with same day response time for failures and replacement in our secured facility. Software updates and hardware / security patches are standard, along with daily backups rotated off site. Our dedicated server program is best for companies who don't wish to invest in a full-time IT professional.



Additional Hardware

Firewall/VPN Appliance and Service	Startup	Monthly
	\$149.00	\$149.00

Monthly monitoring with quarterly reporting; service includes, updates and upgrades of firmware, review of logs for errors and flagging of potential threats with a backup of configuration file.

Increase Service Level

Increase Response/Repair Time within 4 hours	Monthly
	\$ 99.00

Dynamic technicians are available on call 24/7 for mission critical monitoring, support and repair.

The Software/Service

All Dynamic Dedicated Managed Server Programs include:

- A Unix/Linux operating system
- Sendmail, a basic email package
- File Transfer Protocol Access (FTP)
- Accessible bandwidth reports
- Secured Shell (SSH) for complete control
- Dynamic System Monitoring Software (DSMS)
- Backup software with bi-weekly off-site rotation

Additional Software Service Plans

Web Hosting	Startup	Monthly
	\$ 95.00	\$ 95.00

Unlimited websites, AW Stats web reporting, PHP/Perl, programming language to create websites plus 24/7/365 server monitoring of CPU, memory usage, HTTP and other ports to ensure up time and data integrity. Daily backups with offsite rotation for 1 GB of back up space included.



Web Hosting, Plus MYSQL	Startup	Monthly	
	\$295.00	\$ 125.00	_____

Increase monitoring of database plus 2GB additional back up space in addition to the web hosting service above.

StoreSense Professional Edition	Startup	Monthly	
	\$295.00	\$179.00	_____

An e-commerce store designed for small to medium retailers who want to grow their sales and streamline operations with advanced merchandising, promotion, inventory, management, and payment features.

StoreSense Professional Plus Edition	Startup	Monthly	
	\$295.00	\$249.00*	_____

A comprehensive e-business store with all of the features of StoreSense for enterprising merchant's seeking integrated online sales with existing back-end systems for medium to large stores.

All StoreSense editions *require* and include MYSQL Database, Tomcat and Web services. Total backup space is 5 GB. Starter and Standard editions of StoreSense are offered as a hosted solution on a shared server.

*Monthly fees increase based on: backup disk space, hits, bandwidth, product line, support or hardware clustering for high traffic stores.

SSL Certificate	Startup	Annual	
	Hourly	\$200.00	

DynamicXport Business Server	Startup	Monthly	
	\$249.00	\$149.00	_____

Includes Web Services, dL4, DynamicXport and UniBasic

DynamicXport Enterprise Server	Startup	Monthly	
	\$449.00	\$199.00	_____

Includes Web Services dL4, DynamicXport and UniBasic and MYSQL



UniBasic/dL4 Application Services

Startup

Monthly

Quoted separately

per user fee

Includes UniBasic and dL4

Dynamic Enterprise Mail Service

Startup

Monthly

Dynamic Enterprise Mail 20 Users

\$ 95.00

\$ 100.00

20 more users

\$ 95.00

\$ 100.00

* Additional users in increments of 20 at \$5.00 per user

Secure web, POP3 and IMAP desktop mail for Windows, Linux and Mac. Offers Outlook integration, calendar and contact features, plus managed services and 1 GB of backup space per user.

Data Backup Services

Startup

Monthly

Daily Backup and Rotation for additional space

quote separately

Restoration of back up

Hourly

Drive to Drive / Off-site Storage is part of our managed service with complete hard drive backup and offsite rotation twice a week.

Additional Bandwidth

Burstable bandwidth is available and billed monthly based on usage and varies in price i.e. \$300 per sustained MB.



INCLUSIVE SERVICES FOR ALL PROGRAM PLANS

You'll have complete flexibility and control of your server and application configurations while Dynamic provides the equipment and people to help manage and optimize your system performance, quickly and efficiently, in our Aliso Viejo, California, Data Center. Each Dedicated Managed Server Program provides for standard software updates, security patches and system monitoring with backup.

Monitoring – Proprietary software is installed on each server and acts like a monitoring agent, watching over critical system vitals, such as CPU utilization, IP locking, memory limits, raid failures and disk usage. The software is in continuous contact with your system to proactively detect and respond to any server failure. It will automatically restart your server and/or page our “on-call” IT technician.

Power - Our custom uninterruptible power solution, together with our geographic location, makes us exempt from planned power blackouts and ensures the power will be on when our customers need it to be all of the time, 365 days and nights a year.

Redundancy - Our network, power and connectivity are all fully redundant. We are BGP-6 routed with multiple fiber-links from our upstream providers. We own our own IP space and are not dependant on our connectivity providers for IPs. We have engineered our Data Center and all points-of-failure to be fully redundant and ready for fail-over in case of emergency. Our customers run mission critical Internet applications, which must be running 24/7/365.

Connectivity - Utilizing proprietary network architecture and advanced routing technologies, Dynamic is able to route or transfer data to and from our Data and Application Center where we are directly connected to our upstream providers. This optimal routing of data traffic to and from your server hosted at the Dynamic Data Center over the multiplicity of networks that comprise the Internet enables higher transmission speeds, lower instances of data packet loss, and greater quality of service for the customer visiting your server or application!

With over 25 years of experience in providing technology for companies worldwide, Dynamic has both the experience, knowledge and commitment to help you realize and implement your IT business vision at a fraction of the cost in providing the secure infrastructure, equipment, software applications, connectivity as a full IT service provider.

Our professional mission is to work as a team closely integrated with clients to develop their IT strategy to meet their business goals. We are uniquely qualified and experienced to be your Internet and software development partner in custom application, e-commerce and web development, as well as hosted and out-sourced network and application services.

Our clients come to us for expertise, solutions to create efficiencies and value to their business. Shouldn't we be doing that for you?

For additional information please contact sales@dynamic.com or 949.215.1200.