



Re: Bandwidth Activity Notification

Dynamic monitor's bandwidth usage by each client to ensure your activity is normal and to guarantee that sufficient bandwidth is available when you need it. We measure and bill for bandwidth using a method called the 95th percentile, which is the highest sustained amount of traffic, after the peak utilization of 5% is removed from the throughput over the month. It basically allows high usage for brief periods of time without financial penalty.

Like utility bills, bandwidth usage can increase suddenly without notice. We try to alert you when your bandwidth levels increase substantially, so you can either make adjustments or let us know if there is a problem that might be causing the activity. Bandwidth statistics can be viewed at anytime showing daily, monthly and annual activity. You may view these reports at <http://bandwidth.dynamic.net> or in the Client Login section of www.dynamic.com.

Bandwidth is priced using one of two methods – Burstable or Sustained. The Burstable method charges you for your exact usage and has no quantity commitment. The Sustained method charges a lower price per unit, but you are charged for a specific amount of bandwidth even if you actually use less. We charge a lower price for these commitments as it allows us to commit to our providers. Burstable costs more because we have to maintain sufficient excess bandwidth to meet the needs of all of our customers.

To manage your bandwidth costs, it is best to purchase sustained bandwidth in *advance* based on the historical 95% percentile reports to match your business / site growth. Conversely, burstable bandwidth is more expensive as it is charged *after* the activity has taken place. For example, if you purchase 500Kbps (five hundred thousand bits per second) of **sustained** bandwidth the cost is \$150.00 dollars a month. For the same amount of bandwidth purchased *after* the activity took place is classified as “burstable” and charged at \$.50 per kb/s = \$250.00, a variance of \$100.00.

Tier Sustained Bandwidth Rates

5 to 4 MB of Sustained	\$250.00 per MB
3 to 1 MB of Sustained	\$300.00 per MB
500 kb/s of Sustained	\$150.00 per kb/s

Burstable Bandwidth Rate

\$0.50 per kb/s

If you anticipate increase use of bandwidth, please contact us so that we can move your account/server to the next sustained tier and avoid bustable bandwidth rates. When sustained bandwidth usage is noted for two (2) or more consecutive months, we will automatically advance your account to the next higher plan level and bill accordingly.

We value your business and hope we make it easy to take advantage of technology in order to make a better decision in growing your Internet business.